

YACH4YOU in time of Coronavirus crisis

If client is not able to travel due to Covid 19 Government travel restriction (closed border or obligatory quarantine), client can use Yacht4You cancelation terms due to COVID-19:

1. Change of reservation to a new date in 2020
2. Change of reservation to a new date in 2021
3. Voucher valid for 12 months from the starting date of the original charter

Because of uncertainty of situation and decisions which are changing constantly, we consider two weeks prior to the starting date of their cruise optimal time to make a decision.

Who can use these special terms?

Clients whose cruise has been affected by Government travel restriction (closed border or obligatory quarantine).

What if the yacht is more expensive at a later date?

The Client has to pay the difference.

What if the full amount of booking has already been paid, and the yacht is cheaper at the new date?

We will return the difference.

If the Client does not reschedule before balance payment is due, are they obligatory to make the balance payment?

The Client should make the balance payment according to booking confirmation payment plan, or latest two weeks before starting date of cruise

Once the reservation is rescheduled, when should the Client make the balance payment?

Four weeks before the start of the new rescheduled cruise.

What if the client does not use the Voucher in given period?

The amount received from the client will be calculated as cancelation fee.

What if the client is scared or don't want to travel for personal reason that may or may not be related to Covid 19 situation?

If a Client wishes to cancel the reservation on account of personal matters, not related to COVID-19 Government restrictions, cancellation rules according to the general terms and conditions of Faircharter 19 are valid.

For those clients who decide to keep reservation and sail

1. **Entering Croatia.** All clients entering Croatia are advised to fill in the announcement form on the following link: <https://entercroatia.mup.hr/> . Please find other important information concerning entering Croatia on link: <https://mup.gov.hr/uzg-covid/english/286212>

2. **No self-isolation and test required.** There is no 14-day self-isolation measure and COVID-19 tests are not required.

3. **No need to stay on the boat.** Croatia has already reopened most of its restaurants, bars and other businesses.

4. **No navigating restrictions within Croatia's territories.** Explore the land of more than 1000 islands.

5. **All paper work needs to be done on line before arrival.** Clients are obligatory to fill in crew list via Nausys link, and to send skipper & VHF licence via e-mail.

6. **Stay responsible.** At the location, it is advised to follow the prescribed anti-COVID 19 health measures to prevent the disease from spreading.

7. **At the base.** Once arrive, client should make the payment if needed at the base office. Once the yacht is ready, they will be called for check in. Check in will be done with protective health measure of 1 met distance.

For your safety, we have reinforced Health Measure at the base

We care about our clients and their health & safety, therefore we have taken measures complied with special COVID 19 health protocol to limit any risk of infection.

- ✓ Local health and safety guidelines on display in the office.
- ✓ Daily temperature check of base staff.
- ✓ All document exchange will be done on line before client arrival to the base.
- ✓ Office reception: only one person at the time is allowed in the office
- ✓ On office entrance will be available sanitiser product with obligation to use.
- ✓ Protective health measures during check – in (1 met distance between client and technical staff, staff with protective mask and gloves).
- ✓ Boat disinfected with approved cleaning agents.

For all new reservation for season 2020, we have 100% flexible cancelation terms in related to Covid 19 travel restrictions, if client will not be able to travel due to Covid 19 Government travel restriction (closed border or obligatory quarantine), client can get full refund of the payment.

If client will not be able to use his reservation due to Covid 19 government travel restriction, client can get full refund of the payment.