

Cancellation terms:

The date when the charter company receives a written notice of cancellation is used to calculate the cancellation costs as follows:

- for cancellations made up to 4 weeks prior to rental start, the charter company charges 50% of the total rental cost,
- for cancellations within 4 weeks prior to rental start, the charter company will charge 100% of the total rental cost.

Special cancellation conditions:

The client's payment will be fully reimbursed in case two weeks prior to the starting date of the cruise, the following government restrictions are valid:

- the border of the host country or the client's country is officially closed;
- a quarantine of 7 days or more is unconditionally imposed upon travellers returning from Croatia or the Split-Dalmatia county;
- boating is officially prohibited in the region of the boat charter base on the starting date of the cruise.

The obligation of a Covid-19 test (PCR) before or after the trip, disruptions related to transportation difficulties, Government recommendations, Company travel restrictions, or similar, are not reasons eligible for a refund.

Refund of the amount paid will only be possible if all contractual terms and conditions have been respected.

Special cancellation conditions are valid only for reservation made from 01.10.2020. Special cancellation conditions are not valid for reservation rescheduled directly or with Voucher from season 2020.

Cancellation insurance:

The conclusion of a charter cancellation insurance is strongly recommended.